



How to Pay Your 2020 Property Taxes

with COVID-19 restrictions in place



Due Dates

Property taxes are due **July 2, 2020**, as usual. However, the 10% penalty associated with non-payment will be deferred until **October 1, 2020**.

Those who do not pay by 4:30 pm on September 30, 2020, will be charged a 10% penalty on any unpaid current taxes.

Those who can meet the usual deadline of July 2 are encouraged to do so. This will help the City maintain its cash flow so we can continue to provide the many services that our community depends on.



How to Pay Remotely

If possible, please pay online, via telephone banking, or by mail (payments must be received by due date). To pay online, register the City of Terrace as a bill payee with your financial institution and use the "Roll Number" on the top right-hand corner of your property tax notice as the account number.

For example, if your roll number is 339 12345.000, you would enter your account number as 33912345000.



Home Owner Grant

The home owner grant reduces the amount of property tax you pay for your principal residence. If eligible, you must claim your grant each year. To avoid a 10% penalty on the outstanding balance, make sure to claim your grant by the tax due date.

To learn more and to claim your grant, visit terrace.ca/propertytax.



How to Pay in Person

If you are unable to pay remotely, please visit City Hall, which will be open from 8:30 am–4:30 pm, Monday to Friday, beginning June 1. Payment can be made by cash, cheque, post-dated cheque, or debit (please verify your daily limit). Note that credit card payments are NOT accepted.

We are reserving the first hour of business, from 8:30–9:30 am, for seniors ages 65+.

We encourage only one person per household to come into City Hall to pay to help us manage physical distancing.

Find more information at terrace.ca/propertytax