



MASKS REQUIRED IN ALL INDOOR CITY-OPERATED FACILITIES

Requirement is effective November 1, 2020

To further support public safety and reduce the spread of COVID-19, the City of Terrace requires the wearing of masks in all indoor City-operated facilities, effective November 1, 2020.

This requirement offers an added measure of safety to continue to enhance and protect the safety and well-being of the community.

Face Mask Requirement

Wearing a face mask is an additional measure we can take to reduce the risk of transmission of COVID-19 and keep each other safe. This means that, with some exceptions, all individuals entering a City-operated building are required to wear a face mask while inside including:

- Patrons participating in programs or services offered in the facility
- Individuals conducting business or providing a service while in the building

An individual's face mask must cover the nose, mouth, and chin without gapping. Masks that have venting and face shields alone are not acceptable.

Wearing a mask is not an alternative to physical distancing, regular hand washing, staying home when feeling unwell, and all other COVID-19 health guidelines. Every effort should be made to keep a 2-metre distance even when wearing a face mask. All other safety protocols implemented in City-operated buildings must be followed.

Exemptions to the Face Mask Requirement

Those exempt from wearing a face mask while inside City-operated buildings include individuals:

- Five years and under
- With a sensory disability
- With a cognitive disability
- With a physical disability
- With a chronic health condition that is respiratory in nature
- Who are deaf or hard of hearing who may face increased communication challenges by wearing a mask
- Who are unable to place or remove a face mask without assistance

It is vital that individuals are not stigmatized or judged if they are unable to wear a face mask due to a listed exemption. We ask for patience and kindness as everyone adjusts and navigates through these

uncertain times. Those who are not able to wear a face mask for medical or other reasons are asked to maintain a safe distance for the protection of themselves and those around them.

Face Mask Optional Activities

Programs, physical activities, and meetings/events exempt from the mandatory face mask requirement (and considered “mask optional” activities in designated spaces) include:

- Fitness classes
- Fitness centres and weight rooms
- Swimming and aquatic programs
- Ice skating
- Indoor sports
- Attending meetings with seating arranged for physical distancing
- Attending events with approved COVID-19 Safety Plan

Individuals participating in a Face Mask Optional Activity are asked to wear a face mask until in the designated activity area where signs or instructions will indicate that masks are optional. Individuals are still welcome to choose to wear a face mask while participating in activities that have been designated as “mask optional.”

Responsibilities and Compliance

Individuals should bring and wear their own face mask. Single use disposable face masks will be provided if necessary. Please make sure to dispose of used disposable face masks into a waste bin. If one is not available, store your used materials in a plastic bag until they can be disposed of properly. Individuals should ensure they wash their hands using soap and water or an alcohol-based hand sanitizer before and after removing their face mask.

Individuals are expected to make good personal decisions regarding the use of face masks. Staff will be informing individuals who are not wearing a face mask that they are required to wear one. Our primary focus is on education, and staff will do what they can to find a workable solution.

The City of Terrace is committed to providing a safe and welcoming environment for all patrons, participants, staff, and volunteers. Every individual entering a City building is expected to behave in a socially responsible manner that respects the rights of others. The City of Terrace expects all individuals to be responsible for their personal conduct.

To learn more about how COVID-19 is affecting City of Terrace operations, visit <https://www.terrace.ca/COVID19>

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